

W.S. Darley & Co.

Darley Pump Standard Limited Warranty

W.S. Darley & Co. ("Darley") warrants to the original purchaser (the "Customer") only, subject to the terms and conditions of this Limited Warranty, that Darley will, at its option, repair or replace, in whole or in part, any Darley Pump (hereafter, "Pump") which Darley determines to be defective in materials or workmanship produced or performed by Darley, for a period commencing on the date such Pump is shipped to Customer from Darley's plant (the "Ship Date") and ending on the earlier of **(three) years or 3000 hours** of pump usage following the ship date (the "Warranty Period"). Darley may also, at its discretion, elect to refund the purchase price to the Customer in lieu of any repair or replacement. Original Equipment Manufacturer ("OEM") Customers may transfer this warranty to their end purchasers without the written consent of Darley, provided such OEMs identify such customers by written notice to Darley.

This warranty does not cover any parts or equipment which may be included in a Pump, but which are not manufactured by Darley, and such non-covered items shall carry only such warranties, if any, made by their respective manufacturers and assignable to Customer. This warranty further excludes any coverage of damage or loss to any equipment or structures in which a Pump is incorporated or to which a Pump may be attached, as well as any damage to or failure of Pump caused by or related to misuse, accident, failure to maintain or service, abuse, negligence, applications which exceed Darley's recommended limitations, or in the event of Customer's unauthorized or improper modification(s) of a Pump (and regardless of any actual or constructive knowledge Darley may have of such modifications), or in the event a Pump has been repaired, altered, or treated by anyone other than Darley-trained technicians.

The following repairs or replacement expenses are specifically excluded from the scope of this warranty: non-defective parts worn, exhausted or consumed through normal usage; consumable parts subject to routine replacement, including but not limited to pump packing, O-rings, gaskets, intake screens, anodes or filters; and routine maintenance specified in the operator's manual.

Customer shall notify Darley in writing within the Warranty Period of any claim under this Warranty, to Darley's Itasca, Illinois office (except as otherwise directed), and the Customer shall comply with Darley's reasonable claim documentation and processing according to Darley's Returned Goods Authorization form and procedures, which should be requested when making a warranty claim.

Within 30 days of Customer's receipt of a Returned Goods Authorization, Customer shall return the Pump or claimed defective component thereof to Darley F.O.B. Darley's designated plant. Customer shall bear all of its own costs of dismantling, removing, shipping, storing, insuring and reinstalling Pumps or parts thereof which are submitted to Darley for warranty evaluation. Darley shall within a reasonable time examine the returned item and determine whether such item is defective, and at Darley's election, whether to repair, replace, recondition, or refund the price thereof. The amount of any refund shall not exceed Customer's purchase price. No reimbursement or allowance will be made to Customer for Darley's labor costs or other expenses of repairing or replacing defective products or workmanship, all such costs of which shall be billed to Customer. Any repaired Pumps or replacement parts shall also be covered by this limited warranty, subject to the same original Warranty Period (which shall not be extended by reason of any repair or replacement).

This limited warranty shall be Customer's sole & exclusive contractual remedy for any defect or failure of a Pump or component, and as such excludes any remedy or cause of action in tort or contract against Darley or any of its suppliers or distributors for liability to Customer or to any other person for any incidental, consequential, or other damages (including but not limited to personal injury; death; property damage due to fire, water or any other cause; loss of crops, timber or wildlife; loss of time or interruption of operations or related costs; delays; demurrage; lost profits; or indirect or special damages) arising out of or relating to the use (including any malfunction) or inability to use any original, repaired, replaced, or substitute Pump, regardless of the reason for such damage, loss or injury. Under no circumstance will Darley's liability for any claim hereunder, including for breach of warranty or any cause of action related to an alleged breach of this warranty, exceed Customer's purchase price for the Pump or component thereof which is the subject of this warranty.

THIS LIMITED WARRANTY IS THE ONLY WARRANTY MADE BY DARLEY, AND IS IN LIEU OF ANY OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, ANY OF WHICH ARE DISCLAIMED, INCLUDING NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, OF FITNESS FOR A PARTICULAR PURPOSE, OR FREEDOM FROM THE PATENT INFRINGEMENT. CUSTOMER ASSUMES ALL RISK OF USING ALL PUMPS FOR ALL FORESEEN AND UNFORESEEN PURPOSES. CUSTOMER'S REMEDIES CONTAINED HEREIN ARE EXCLUSIVE.

All terms of this limited warranty are subject to the standard W.S. Darley & Co. purchase contract standard terms and conditions in effect at the time of sale, and to any written modifications to this standard limited warranty agreed to by Darley and Customer (including but not limited to the Darley Pump Premium Protection Plan). Any bad faith invocation of a warranty claim, or customer's breach of purchase contract (including OEM breaches), will void Darley obligations to Customer hereunder. The scope and operation of this limited warranty shall be interpreted under Illinois law.

W.S. Darley and Company · 325 Spring Lake Drive · Itasca, IL 60143-2072



1051 Palmer St.
Chippewa Falls WI 54729
Phone: 715-726-2650 1-800-634-7812
Fax: 715-726-2656



Warranty Activation & Extended Warranty Application

Fire Department/Purchaser's Name: _____

Contact: _____ Phone: _____

Email: _____ Fax: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Country: _____

Pump Model: _____ Pump Serial Number: _____

Date Pump Shipped: _____ Date Placed into Service: _____

Manufacturer of Truck Body: _____

(Not required for portable type pumps.)

Warranty Type:

- ☐ Darley Standard- 3 Year- Portable Pump Standard Warranty, 3 Year/3000 hours, whichever comes first.
- ☐ Darley Standard- 6 Year- PTO. Midship, and large Engine Driven Pumps, 6 Year/6000 hours, whichever comes first.

Premium Protection Plans

- ☐ Darley Platinum Plan - Lifetime - \$6330.00

Purchase Authorizing Signature: _____ Date: _____

Please make full payment to Darley in U.S. dollars by valid check or money order. Please mail this application & full payment (if applicable) to Darley. Extended warranty purchases will not be processed until full payment has been made. To validate warranty, or to purchase an extended warranty, this application must be filled out and received by Darley within 90 days of purchase.



Darley

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PUMP QUESTIONNAIRE

End User Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Country: _____

Contact: _____ Title: _____

Email: _____

Phone: _____ Fax: _____

Delivery Date: _____ Manufacturer of Truck Body: _____

Pump Model: _____ Pump Serial Number: _____

Is this your first Darley Pump? Yes () No ()

If no, how many do you have? _____

How satisfied are you with the pump(s)? Completely () Very () Somewhat ()

If you are not satisfied with your pump(s), please explain:

Please return to forms to:

Darley
Attn: James Jones
1059 Palmer St. - Chippewa Falls WI 54729

-OR-

Email to: jamesjones@darley.com

Thank you!

Standard Limited Warranty Coverage will now extend for the life of the pump, or 50,000 hours of usage limitation, whichever comes first (this will now be the case for all pumps).

\$6330.00

Applicable to all Extended Warranty Premiums

According to the specific terms of the extended warranty option described in the Darley Pump Standard Warranty, in effect as of the date of the purchase of the pump, and all terms and conditions of the Standard Lifetime Warranty Agreement, and all terms and conditions of the Standard Lifetime Warranty Agreement, as a condition of this Warranty Extension Agreement, the customer must return the pump to the factory within ninety (90) days of the Ship Date (as defined in the Standard Lifetime Warranty Agreement).

Pump Serial Number: _____

By: _____

(Customer Signature)

\$6330.00

Expect as expressly modified according to the specific terms of the extended warranty option designated above, all other terms, defined terms, and conditions of the Darley Pump Standard Warranty, in effect as of the date of this Warranty Extension Agreement form, will be one integrated Lifetime Warranty Agreement, and all terms and conditions of the Standard Plan are ratified and confirmed by Darley and Customer, as a condition of this Warranty Extension Agreement. All Midship Pump Premium Protection Plans must be purchased within ninety (90) days of the Ship Date (as defined in the Standard Plan.)

Darley - 325 Spring Lake Drive - Itasca IL 60143-2072